

November 25, 2002

Cooling Tower Maintenance
4444 Eastgate Parkway, Unit 1
Mississauga, Ontario L4
W 4T6

Attention: Mr. Josef Svanda

Reference: Cooling Tower Upgrade

Cooling Tower Maintenance (CTM) is Brentwood's exclusive distributor of Brentwood's products to the HVAC market in Canada. CTM was chosen because they are specialists in their field and have many years of experience successfully upgrading cooling towers with Brentwood products. CTM personnel are factory trained and have a thorough knowledge of our cooling tower product line and as such are uniquely qualified to install our products in all makes & models of cooling towers. Furthermore, CTM's activities are fully supported by our sales & engineering team here at our corporate headquarters in Reading, Pennsylvania.

Sincerely,

BRENTWOOD INDUSTRIES, INC.



Richard Aull, P.E.
Engineering Manager
Cooling Tower Products